



Summer is here! What are your good-weather wishes? We take great pleasure in helping our clients enjoy these months when life is easier here in New Hampshire. At any age, and with modifications to make it work, we love helping our clients enjoy nice weather activities. If they enjoy gardening, a simple modification of raised garden beds puts the dirt and plants within reach. A walk in the park and picnic lunch can transform an ordinary day into a sweet summer memory.

There's No Place Like Home

Big Lil

Born and raised in Brooklyn, NY with four older brothers, Big Lil prides herself as being one tough lady. Talking with her about her life verifies this perspective, yet listening to her legacy also reveals she has a heart of gold. Big Lil was brought up in a Irish Catholic family with a strong mother who raised her children to be self-sufficient and to have a no-nonsense attitude.



As an adult, Big Lil has enjoyed a busy and purposeful life. She raised eight children and was married for many years. That would have been enough for most people but Big Lil was inspired to do something extraordinary. Early on, she recognized a need to improve the quality the library systems in New Hampshire as well as in other states. In the 1960's, she got to work with the New Hampshire Library Trustees Association (NHLTA). For over 30 years, she and her team were on a mission. She never accepted a penny for her efforts but instead worked in a non-paid capacity to improve the library system simply because it needed to be done.

Big Lil trained library staff at numerous branches creating an updated and valuable resource for local communities. She recalls, "I'd go in, introduce myself, and let them know we were going to do this together. I was just as excited as they were! I'd come in and they would be happy to see me because they knew I was there to help."

In 2013, Big Lil was appointed by the NHLTA as Emeritus Director. She remains a vibrant and powerful woman. Her caregiver adores her and says, "Lil is a lot of fun! She's a very active person. She's independent and also very kind and considerate."

We are so pleased to be of service to Big Lil and to be a part of her retirement plan.

Fundraising Efforts Underway

It is that time of year when we roll up our sleeves and get to work on raising funds to help the Alzheimer's Association fund research to find a cure. There are many ways to help us. One easy way, especially if you live in the area, is to drop off your loose change. Our **"COINS FOR A CURE"** drive is a great way for every penny to go directly to our bottom line of raising funds to fuel research.



Our other fundraising efforts include:

YARD SALE: JULY 11th: 8am-1pm in our office parking lot.

CAR WASH: AUGUST 8th: 9am-1pm in our office parking lot.

LADIES NIGHT OUT: SEPT 11th: 4pm-9pm inside our office. Get your holiday shopping done early for a great cause. Ladies only event.

AUBURN DAY DUCK RACE: SEPT 12th: 9am-4pm at our office.

WALK TO END ALZHEIMER'S: SEPT 26th: morning event in Manchester. Join our team and raise funds. Consider creating your own cool fundraising events if you wish. www.alz.org/visitingangels - Join Team: Angels Take Action - Auburn, NH

CELEBRITY IMPERSONATION SHOW: OCT 16th: 6pm-10pm at the American Legion Post #2 across from Gill Stadium (251 Maple Street).

RAFFLE!: LOTS of great prizes including generous gift certificate from Villaggio Ristorante, T-Bones, Cactus Jacks, Cotton, SeeScience Center, Murphy's Taproom, Fratello's, Vertical Dreams, Puritan Backroom, Manchester Monarchs, and many more! Stop by the office to pick up raffle tickets. Raffle ticket prices are 1 ticket for \$2, 3 tickets for \$5, 10 tickets for \$10. The drawing will be held on 9/25/15.

Please help us help the Alzheimer's Association find a cure.

Business Highlight... Us!

Three Cheers for Visiting Angels of Auburn NH!

by Ami Sarasvati

We are delighted to share the good news! Our agency won the 2015 Better Business Bureau Torch Award in the large business category on June 11, 2015 at the Bedford Village Inn in Bedford, NH. This award is earned by businesses which have demonstrated extraordinary efforts in leadership, character, business ethics, marketplace excellence, and superior commitment to exceptional standards.



The award announcement included highlights of the agency's extraordinary efforts including how Visiting Angels of Auburn NH truly earns their wings by "Creating a Culture of Caring" for their hardworking caregivers and full-time office staff. In April of 2015, the agency won the national Visiting Angels corporate competition for Best Practices in the area of Caregiver Recruitment and Retention. Debra Desrosiers presented her agency's stellar practices at the national 2015 conference to hundreds of Visiting Angels franchise owners. As part of the on-boarding process, all employees of Auburn NH Visiting Angels are put through 30 hours of paid, live, classroom-style training. Over 16 hours of the training is specifically on Alzheimer's disease and other forms of dementia which is Debra's passion in terms of caregiver education and empowerment.

Additionally, the agency provides their caregivers with free activity products and ongoing CEU training to improve clients' quality of life and job satisfaction for caregivers.

Debra Desrosiers is known for her hard work and community involvement as an educator of Alzheimer's disease and other forms of dementia. She has given numerous free educational Lunch 'n Learn seminars on her course Caregiver Keys: Navigating the Dementia Journey. These seminars are open to the general public and have been life changing for attendees. In response to accepting the award, Debra Desrosiers, Director of the agency, comments, "Our team is thrilled by this honor, but truthfully, I believe everyone should be involved in their community in some way and always striving for excellence by putting in 110% effort to make their clientele and employees happy."



Bonus! On the left (in the blue dress) is Leandra R., one of our outstanding caregivers. At this event, Leandra was awarded a Student Ethics Scholarship to continue her education in nursing at Riviere College. **Congratulations Leandra! The scholarship could not have been awarded to a more deserving person!**

Caregiver of the Month

Julie was delighted to hear she was Caregiver of the Month. When asked what she enjoyed about her job, Julie said, "I love what I do, especially working with the elderly. I learn so much from them and I enjoy their stories. The work is very rewarding. Working for Visiting Angels has been great. The education is great especially learning to work with Alzheimer's clients and their families."



Julie R.

Julie has been with us since May 2009. When the office staff was asked to describe Julie, here are the comments: "Julie is the epitome of what you'd want in a caregiver ... Julie is the complete package ... She has the biggest heart ... Julie is a natural caregiver ... Julie radiates caring and compassion ... she is very thorough and truly has her clients' interests at heart. People are naturally drawn to her ... she has the patience of a saint ... she truly dedicates herself to caring for clients for Visiting Angels clients."

We thank you Julie and celebrate you for being such an outstanding caregiver. Your hard work and dedication is appreciated!

Caregivers of the Week

Laura M., Judy F. , Susan N.,
Valerie B.

We appreciate you all for your thoughtfulness, reliability, caring, and outstanding service!

